



KENT COUNTY PARKS & RECREATION

PROGRAM EVALUATION

Kent County Parks and Recreation is pleased to have you participate in our programs. We recognize the importance of providing the highest level of service to our patrons and would appreciate hearing from you concerning your experience in our programs and/or activities. To better serve you, please take a moment to complete this form. Please return the form to the Kent County Community Center.

Name of Program Program Date(s)

Program Location Instructor(s)

How did you hear about the program?

Word of Mouth KCPR Website Facebook KCPR Flyer Past Participant Other

How did you register for the program?

Phone In Person Mail Online

Was your registration handled efficiently and courteously?

Yes No

Please Comment:

Facility

Was the facility safe, clean, and attractive? Yes No

Were supplies and equipment ample and appropriate? Yes No

Please Comment:

Program/ Event/ Trip

Did the program meet your expectations? Yes No

Was your experience pleasant and meaningful? Yes No

Was the program day/time convenient? Yes No

Was the program organized? Yes No

Would you register again? Yes No

Would you recommend it to family/friends? Yes No

Please Comment:

Instructor(s) & Event Staff

Was the instructor/event staff professional and friendly? Yes No

Was the instructor/event staff well prepared? Yes No

Was the instructor/event staff knowledgeable? Yes No

Was the instructor/staff approachable for comments? Yes No

Please Comment:

How can we better serve you in the future?

Please Comment: